

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
ANTELOPE VALLEY – SA1

Quality Improvement Council Meeting

A G E N D A

August 6, 2019

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room

Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and Review of Minutes	QIC Members
	Promotores	Ilidia Olmos, LCSW
III.	Quality Improvement - Consumer Perception Surveys	D. Berzon-Leitelt B. Paradise
III.	Quality Improvement - Test Calls October 2019	Daiya Cunnane, PsyD
IV.	Test Calls – Hand outs	D. Berzon-Leitelt B. Paradise
V.	Quality Assurance updates – CANS; PSC 35	D. Berzon-Leitelt B. Paradise
VI.	DMH Program Support Bureau Quality Assurance Division	P. Ramos
VII.	Medi-Cal Certification Section	Iling Wang, MHC-RN
VIII.	Announcements	

Next Meeting:

Dec 3, 2019

2:00 – 4:00 p.m.

2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm

DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020

Please keep the SA-1 Liaison updated with changes to you agency's QIC Liaison or Change of Provider contact(s).

DMH Internet <http://dmh.lacounty.gov>
DMH Program Support Bureau <http://psbqi.dmh.lacounty.gov/>

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	August 6, 2019	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Minoo Amini, Amber Anderson, Catrina Avila, Crystal Isom, Debi Berzon-Leitelt, Mary Camacho Fuentes, Daiya Cunnane, Jennifer Evans, Hanika Foster, Catherine Houghton, Paul Ha, Linda Leizerowitz, Joe, Lopez, Patricia Lopez, Kasey Marsh, Barbara Paradise, Yvette Perez, Luis Ramirez III, Lilia Siordia, April Poynor, Damian Zavala, Gabriela Rhodes			
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.	N/A		Debra Berzon-Leitelt, Barbara Paradise
Review of Minutes	June minutes revisions were made.	Lavana Adato moved to adopt the June minutes and Daiya Cunnane seconded them.		Debra Berzon-Leitelt, Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Clinical Risk Management Presentation	Doris Benosa and Ly Ngo presented on policies and procedures to entering data into the Safety Intelligence database.	Members discussed the information and explored how to access the system.	Doris Benosa and Ly Ngo
Cultural Competency	Debra Berzon-Leitelt presented the members with the Policy title: Interpreter Services for the Deaf and Hard of Hearing Community, Policy number: 200.02	Members received the information	Debra Berzon-Leitelt, Barbara Paradise
Patient's Rights Office	No report	NA	Debra Berzon-Leitelt, Barbara Paradise
Policy Updates-Office of Compliance	Policy updates were distributed.	N/A	Debra Berzon-Leitelt, Barbara Paradise
Clinical Quality Improvement	Debra Berzon-Leitelt and Daiya Cunnane presented information to prepare for the Test Call Survey coming up in October for Service Area 1. Debra Berzon-Leitelt requested volunteers to participate from throughout the service area. Daiya Cunnane reviewed the importance of participation in the Test Calls for Quality Improvement purposes.	Members discussed implications of how to participate and discussed previous challenges. Members signed up to participate.	Debra Berzon-Leitelt, Daiya Cunnane

Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Recent/Upcoming Audits & Reviews	None reported.	N/A	Debra Berzon-Leitelt, Barbara Paradise
MediCal Certification Section	No report	N/A	Iling Wang
Training and Operations	Schedule of upcoming documentation trainings were distributed.	Members reviewed the training information.	Debra Berzon-Leitelt, Barbara Paradise
Policy & Technical Development	<p>Barbara Paradise and Debra Berzon-Leitelt led a discussion of the implementation of the CANS and the PSC 35 per county policy.</p> <p>Barbara Paradise and Debra Berzon-Leitelt led a discussion of the changes to the Child and Adolescent Clinical assessment and explored how to document substance use in the Child and Adolescent Full Assessment and the Adult Full Assessment.</p>	<p>Members discussed the information and challenges to prepare for implementation.</p> <p>Members explored changes and implications.</p>	Debra Berzon-Leitelt, Barbara Paradise
Next Meeting	<p>October 1, 2019 Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800</p>	N/A	N/A

Respectfully Submitted, Barbara Paradise, LMFT